Pierce Telephone Company, Inc.



Your Guide to Custom Calling Features



Serving the Pierce,
Foster and Hoskins Area

Let Pierce Telephone Company, Inc., make your life easier with the following options available as additions to your basic telephone service.

Call Forwarding

When you are away from home, your calls can be automatically transferred quickly and easily to another number where someone can take a message for you. Simply dial the code and number where you want your calls to be transferred. *Call forwarding* can offer extra security by never letting callers know you're away from home.

Activation code *72, Deactivation code *73

Speed Calling

Reach those you call frequently, whether locally or long-distance. With *speed calling* you save time by programming your phone to dial a complete number in response to a one or two digit code dialed by you. You can select to speed call up to eight or 30 numbers.

Call Waiting

While talking on the phone, you won't miss an important call. With *call waiting* a special tone alerts you to an incoming call. When you hear the tone, you put one caller on hold while you take the other call. You can even change back and forth between calls.

Plus, with *cancel call waiting* you can eliminate call waiting for the duration of a call. This is especially useful when you do not want your call interrupted or when you are on the Internet.

Activation code *70

Three-way Calling

You can now talk to one person privately and then add a third person to your conversation. With *three-way* calling three people in three different local or long distance places can talk at the same time, saving the expense of a conference call or three separate phone calls.

Distinctive Ring

The *distinctive ring* feature allows you to have two telephone numbers assigned to ring on the same line. Each number has a distinctive ring. Assign a separate number to the children and the other to your home or business.



Caller I.D.

This is a service that enables customers who subscribe to *caller I.D.* to display the calling number and/or name of an incoming call on a special display phone or on an auxiliary display box.

Caller I.D. offers residential and commercial customers convenience and security.

Voice Mail

With *voice mail* your calls can be answered around the clock. There's no machine to hook up that takes up space or breaks down. With our voice mail, you can listen to your messages at any time, from anywhere, using a tone phone.

Your mail box is protected with a security code you select yourself, so the contents of your mail box is controlled by you.

Automatic Call Back

Instead of redialing a busy telephone number, this service enables you to direct the switch to place a call to the last number you dialed. Your phone rings you as soon as the busy line is free, and automatically connects you.

Activation code *66, Deactivation code *86

Selective Call Rejection

This feature allows you to screen incoming calls for rejection against a specified list. Any calling numbers on the list are rejected and routed to an announcement that will tell them you don't wish to receive the call.

Voice prompt *60

Selective Call Acceptance

Selective call acceptance enables you to screen incoming calls for acceptance against a specified list. Any calling numbers not on a list you define are routed to announcements and rejected.

Voice prompt *64

Selective Call Forwarding

This service allows you to select which calls to forward—and which not to forward—to another location. When the service is turned "on," calls from numbers in your forward list will be re-routed to your "forward to" number. All others will ring at your phone as usual.

Voice prompt *63

Automatic Recall

If you couldn't get to the phone in time, you can still find out who called with *automatic recall.* Your phone remembers the number of the incoming call and dials it back for you. You then can return the call by dialing a simple code.

Activation code *69, Deactivation code *89

Where can I find more information about additional options to my basic telephone service?

Pierce Telephone Company, Inc. offers more information about the previous custom calling features on their website. For options and rates visit www.piercetelephone.com or call the business office at 402-329-6225. Our trained personnel are ready to assist you with your questions and concerns.

Mission Statement

The mission of Pierce Telephone Company, Inc., is to be an aggressive leader in providing communication technology and exceptional customer service. We are committed to accomplishing this challenge in a prompt, efficient and professional manner.

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